

# DevOps Service Offerings

## ASSESS

*Purpose: To locate specific root causes of delivery pain, establish baseline metrics and create an action plan to deliver measurable DevOps improvements.*

### DevOps Health Check

Collect opinions from key practitioners, stakeholders and customers via short online survey. This quickly establishes the “party line” on DevOps health and spots major areas of concern.

### DevOps Triage Workshop

Full-day workshop with key stakeholders and subject matter experts, facilitated by a DevOps Transformation Coach, to map the current deployment process, measure cycle times and prioritize pain points for root cause analysis.

### DevOps Diagnostic Workshop

Full-day workshop with key subject matter experts, facilitated by a DevOps Transformation Coach, to identify and quantify specific root causes of high priority pain points.

### DevOps Transformation Planning

Full-day workshop with DevOps Transformation Coach to set new performance goals and define the highest-value, shortest-lead-time action plan.

## LEARN

*Purpose: To align Leaders, Development and Operations on principles of continuous delivery and prepare them to execute the DevOps action plan within a SAFe context.*

### Leading SAFe 4.0

2-day course delivered by a Scaled Agile Program Consultant (SPC) to align Dev, QA and Ops leadership on the core principles of continuous value delivery, the importance of DevOps, and their role in SAFe

### SAFe 4.0 for Teams

2-day course delivered by a Scaled Agile Program Consultant (SPC) to align Agile teams on the principles of continuous value delivery, the importance of DevOps, and their role in SAFe.

### SAFe 4.0 for Operations

2-day course delivered by a SAFe-Certified (SPC) DevOps Transformation Coach to align Ops teams on the principles of continuous value delivery, crucial DevOps practices, and their role in SAFe.

## IMPROVE

*Purpose: To build a DevOps culture through targeted people, process and technology improvements and to maximize value delivered by SAFe initiatives.*

### Build DevOps People

Embedded DevOps Transformation Coach(es) work with ART leaders to organize teams for DevOps success, ensure QA and Ops are “on the train,” and build consistent DevOps skills across teams.

### Build DevOps Processes

Embedded DevOps Transformation Coach(es) work with ART teams on streamlining Build, Integrate, Validate, Deploy and Monitor practices to enable more frequent, higher quality system demos and releases.

### Build the DevOps Platform

Embedded DevOps Technical Coach(es) work with Dev, QA and Ops teams to modernize the DevOps toolchain and deliver transformational services such as Release Management & Orchestration, Continuous Integration (CI), Continuous Delivery (CD), Automated Testing, Test Data Management, Infrastructure as a Service (IaaS), Platform as a Service (PaaS), service virtualization, data virtualization, monitoring, and more.

# DevOps Service Offerings

## ASSESS

*Purpose: To measure current DevOps effectiveness, identify major pain points and chart a path to improvement.*

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### DevOps Triage Workshop

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### DevOps Transformation Planning

Full-day workshop with DevOps Transformation Coach to set new performance goals and define the highest-value, shortest-lead-time action plan.

## LEARN

*Purpose: To align Leadership, Dev, QA and Ops on DevOps principles and prepare them for success.*

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2-day course delivered by a Scaled Agile Program Consultant (SPC) to align Dev, QA and Ops leadership on the core principles of continuous value delivery, the importance of DevOps, and their role in SAFe

### SAFe 4.0 for Teams

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### SAFe 4.0 for Operations

2-day course delivered by a SAFe-Certified (SPC) DevOps Transformation Coach to align Ops teams on the principles of continuous value delivery, crucial DevOps practices, and their role in SAFe.

## IMPROVE

*Purpose: To build a DevOps culture and tool chain that increase the value delivered by SAFe initiatives.*

### Build DevOps People

Embedded DevOps Transformation Coach(es) work with ART leaders to organize teams for DevOps success, ensure QA and Ops are “on the train,” and build consistent DevOps skills across teams.

### Build DevOps Processes

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